

# Memorandum



**TO:** Making Government Work Better  
Committee

**FROM:** Information Technology  
Planning Board

**SUBJECT:** Status Report On Major Information  
Technology Projects

**DATE:** May 3, 2004

Approved

Date

## RECOMMENDATION

It is recommended that the Making Government Work Better Committee accept this report on the status of the Information Technology projects discussed below.

## BACKGROUND

In February 2004, the Information Technology Department presented the thirteenth status report on Information Technology projects. This report contains an attachment that gives a detailed update on the development of eight major information technology projects and the activities of the Information Technology Planning Board as of April 30, 2004, shown below:

<b>Project</b>	<b>Pages of Attachment</b>
Automated Information System/Automated Reporting System	A-1 to A-2
Computer Aided Dispatch/Automatic Vehicle Location Project	A-3 to A-4
San Jose Permits On-line	A-5 to A-6
Upgrade of the Integrated Human Resource/Payroll System	A-7 to A-8
CIP Database Enhancement Project	A-9
CUSP (Customer Relationship Management, Utility Billing System, Partner Relationship Management)	A-10 to A-11
Geographic Information System Integration Plan – Phase I	A-12
Class Registration and Payments On-line (e-Government Project)	A-13 to A-14
Activities of the Information Technology Planning Board	A-15

## **PUBLIC OUTREACH**

Although the public will benefit from the implementation of these major projects, public outreach is not applicable. However, the Information Technology Department is working closely with Finance, Human Resources, Police, the City Attorney's Office, City Manager's Office, Environmental Services, Parks Recreation and Neighborhood Services, and Planning, Building and Code Enforcement to successfully implement these projects.

## **COORDINATION**

This memorandum was coordinated with the City Manager's Office, Police, Human Resources, Planning, Building, Code Enforcement, Finance Department, Environmental Services Department, and the City Attorney's Office.

Wandzia Grycz, on behalf of the  
Information Technology Planning Board