



Memorandum

TO: HONORABLE MAYOR AND
CITY COUNCIL

FROM: Mark Linder

SUBJECT: SAN JOSE MUNICIPAL WATER
SERVICES

DATE: March 4, 2003

Approved

Date

3-6-03

RECOMMENDATION

Authorize San Jose Municipal Water System to continue to provide utility billing services and to provide fire hydrant maintenance services.

ANALYSIS

Attached is a copy of the report you received from a team comprised of Environmental Services staff, AFSCME Local 101 representatives, Operating Engineers Local 3 representatives, City Auditor staff, City Manager's Office staff and representatives from the MWS negotiating team.

The report indicates that the City's Municipal Water System can provide the utility billing services and the fire hydrant maintenance service in a competitive, cost effective manner. The municipal water utility billing system will be integrated with the Recycle Plus system to provide one utility billing system.

The RFP for this utility billing system will go out before the end of this fiscal year. By Council direction, the RFP will seek responses from private providers as well as the City. San Jose Water Company is urged to submit a proposal for the entire utility billing system.

MARK LINDER
Assistant City Manager

Attachment