



Memorandum

TO: TRANSPORTATION AND
ENVIRONMENT COMMITTEE

FROM: William F. Sherry, A.A.E

SUBJECT: Airport Taxicab Services Update

DATE: 10/27/08

Approved

Date

10/27/08

The purpose of this memo is to provide an update on the taxicab services at the Mineta San Jose International Airport.

During the first three months of this fiscal year taxicabs at Mineta San Jose International Airport have provided 95,008 trips from the Airport, serving 132,870 passengers. This is a decline of 4.9% in trips and 4.3% in passengers compared to the July through September 2007 figures. Airport passenger traffic was down 9.4% during the same period due in part due to the economic challenges and flight schedule reductions by the airline industry.

Trips conducted by vehicles certified as alternative fuel vehicles, the vast majority of which are Compressed Natural Gas (CNG) fueled vehicles, comprised 47.9% of the total trips compared to 43.6% in 2007. 133 vehicles, or 44% of the permitted taxicab vehicles, are currently registered in the alternate fuel program.

Rate of fare increases were approved by City Council on August 5, 2008, increasing the flag drop, including the \$1.50 Airport Fee, for a taxicab trip from the Airport to \$5.00. The majority of taxicab meters were recalibrated to the new rates within a week of approval. City Council requested Staff return to Council with recommendations on implementation of a Minimum Fare that taxicabs could charge for trips originating from the Airport. This recommendation is scheduled to be heard at the October 28 City Council meeting.

The Transportation and Environment Committee (T&E) will also be presented with a recommendation to adjust the fee structures for all Ground Transportation industries, including the taxicabs at the December T&E meeting. Stakeholder meetings for the taxis and all other ground transportation industries are being held during the last two weeks of October so their input can be included in the recommendation memo.

Taxi San Jose has emphasized the training of their new supervisors and has developed an improved reporting process of the daily events. They have worked on consistent enforcement of the customer service requirements and continue to address the challenges of vehicle storage space and the changing airline flight scheduling.

Construction of the new Airport roadways, garage and terminal buildings has impacted the traffic flow at times during the first quarter of the fiscal year. Completion of the Terminal A roadway project and roadway modifications as new curbsides and overcrossings have opened have

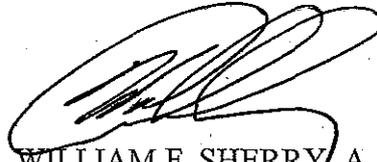
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affected the taxi flow of traffic to and from the terminals. Taxi San Jose and the taxi drivers have been very resilient in assisting their passengers through the roadway changes as these construction projects continue.



WILLIAM F. SHERRY, A.A.E
Director of Aviation
Airport Department