



Regular Meeting
of the
San José
Neighborhood Services & Education Committee
held
May 10, 2007 at 1:30 P.M.

Present: Councilmember Chirco, Councilmember Pyle, Councilmember Nguyen,
Council Mark Linder, Barbara Jordan, Ben Yurman-Glaser, Richard Keit, Jane
Members - Light, Kim Nguyen, Carol Frost, Jay Castellano, Matt Shelton, Angel
Rios, Ester Mota, Ed Garcia, Joe Nguyen, Betty Montoya, Cynthia
Bojorquez, ; Todd Capurso.

Absent: None.
Council
Members -

1. Review of Performance Measure Reporting (CMO)

Nancy Hetrick and Lynne Barrette, Consultants from Management Partners Incorporated gave a presentation of the Performance Measurement project. Councilmember Nguyen asked if this project will lead to recommendation on improving the City's performance measures.

Nancy replied that Management Partners will do a final report that contains recommendations.

Councilmember Nguyen asked how elements that affect "quality of life" can be measured.

Nancy replied that performance measures can not quantify "quality of life" but there are tools, such as surveys, that will help to streamline the process. These tools can help determine what residents care about and interpreting the data will help with the selection of performance measures.

Chair Chirco stated that the cost of gathering data is an issue. She asked what methods are already in place and what is currently being gathered (and is it useful)? She requested a more refined report in June. Additionally, Chair Chirco requested that the follow-up report include a listing of City Service Areas (CSA) and Core Services so that the Committee can prioritize them.

Upon motion by Councilmember Nguyen, seconded by Councilmember Pyle, Accept the report with the direction that Management Partners, Incorporated return

in June with a follow-up report.

2. Update on Family Learning Centers (Library)

Performance measures used to monitor success

Carol Frost, Supervising Librarian gave an overview of the report stating that currently there are three branches which have Family Learning Centers (Tully, Alum Rock and Hillview) and three more will open in 2009-10 (San Jose East Carnegie, Seventrees and Bascom).

Councilmember Pyle asked what percentage of books were checked out at each branch.

Jane Light, City Librarian stated that staff tracks this month by month and compares the percentage between branches. She stated that she would add a report on this to the next Committee workplan.

3. Progress Report on the Early Care and Education Strategic Plan (Library)

Performance measures used to monitor success

Carol Frost gave a brief summary of the report.

Councilmember Pyle asked if there was an increase in childcare spaces last year.

Carol replied 4,265 total which is better than staff projected.

Upon motion by Councilmember Nguyen, seconded by Councilmember Pyle, Accepted the progress report.

4. Contract Management Update (PRNS/CMO/Housing)

Performance measures used to monitor success

Jay Castellano, Acting Deputy Director, PRNS gave an overview of the report. He stated that changes to the procedures will improve contract execution.

Councilmember Pyle asked why 3-year contracts are better than 1-year contracts.

Jay responded that 3-year contracts reduce the amount of work for staff each year. For example, 75 contracts would mean processing 25 contracts each year for 3 years.

Upon motion by Councilmember Nguyen, seconded by Councilmember Pyle, Approve the status report.

5. Safe School Campus Initiative Update (PRNS/Police)

Performance measures used to monitor success

Esther Mota, Community Services Supervisor, PRNS gave an overview of the Safe School Campus Initiative program.

Councilmember Nguyen asked if statistics could be broken down geographically.

Esther responded that she would provide this information to the Councilmember.

Chair Chirco asked how often administrators received training.

Esther replied that formal trainings were given yearly but contact and communication with the Administrators was constant. She added that site visits were conducted at least 3 times a month - sometimes more as needed.

Upon motion by Councilmember Pyle, seconded by Councilmember Nguyen, Approve the status report.

7. Youth Commission Update (PRNS)

This item was taken out of order.

Betty Montoya gave an overview of the report.

Upon motion by Councilmember Pyle, seconded by 0, Accept. With only two members present, the Committee accepted the staff report.

6. Report on PRNS Refocusing of Service Delivery (PRNS)

Cynthia Bojorquez, Deputy Director, PRNS gave an overview of the report.

Chair Chirco asked if the approach is the same as the community center hub model.

Cynthia replied that it takes the hub model approach and expands it.

Upon motion by Councilmember Pyle, seconded by 0, Accept. With only two members present, the Committee accepted the staff report.

8. Strong Neighborhoods Monthly Update (CMO)

Strong Neighborhood Performance Measures

An update was included as part of Item #1 on the agenda.
Neighborhoods Commission Proposal

Upon motion by Councilmember Pyle, seconded by 0, Accept. With only two members present, the Committee accepted the staff report.

9. Schools/City Collaborative Monthly Update (CMO)

Next meeting with Superintendents Task Force

Upon motion by Councilmember Pyle, seconded by 0, Accept. With only two

members present, the Committee accepted the staff report.

10. Update on Council directives

None.

11. Oral Petitions

None.

12. Adjournment

The Committee adjourned at 3:47 P.M.