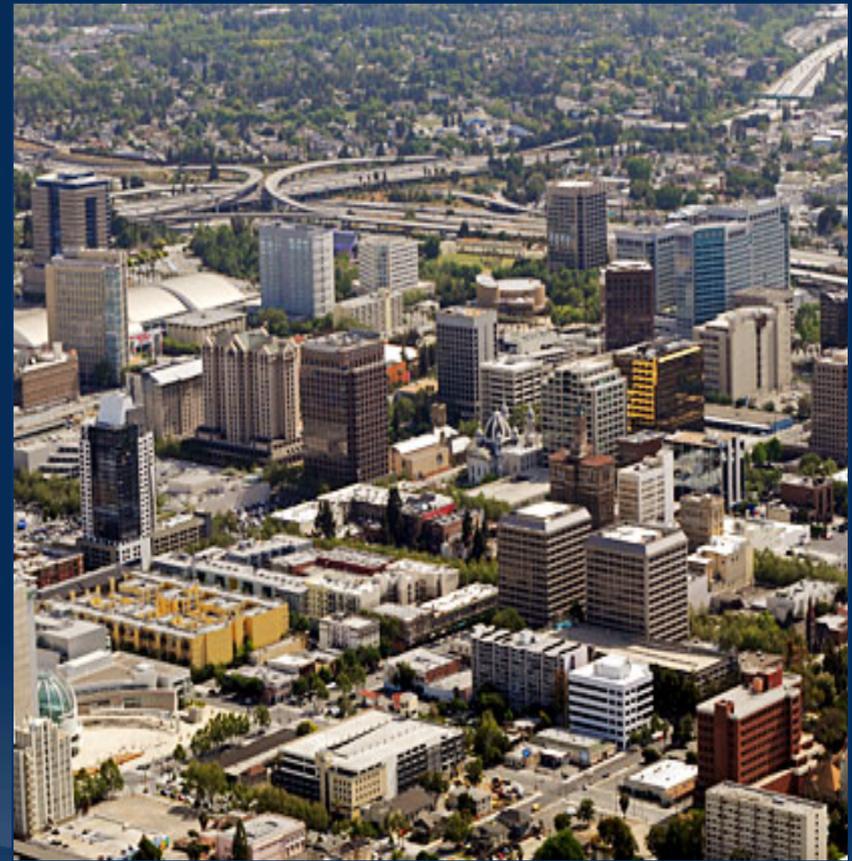


Solid Waste Service Agreements



San José City Council Meeting
June 22, 2010
Item 7.1

Recycle Plus Customer Survey

April 2010

- Satisfaction with Residential Solid Waste Services

	2007 (prior to current haulers)	2010 (with current haulers)
Garbage Collection	79%	93%
Recycling Collection	74%	84%
Yard Trimmings Collection	60%	69%
Street Sweeping	51%	61%

Negotiation Benefits

- Alternative Fuel Vehicles
- Funds for Permanent HHW Facility
- No rate increase for 2010-2011
- Consolidation of Hauler Services
- Increased Diversion
- Electronic Waste Stewardship

Options for:

- Increased Neighborhood Clean Ups
- Citywide Yard Trimming Carts
- Garbage Recycling for Single-Family Residents



Ratepayer Savings

2010-2011

2010-2021

	<p>\$0</p>	<p>\$21.2 M</p>
	<p>\$2.6 M</p>	<p>\$8.4 M</p>
	<p>\$218 K</p>	<p>\$2.4 M</p>
	<p>\$17 K</p>	<p>\$191 K</p>
	<p>\$2.8 M</p>	<p>\$32.2 M</p>

Contract Billing Option

- IBS Technical Strategy Development
- 2015 End of Life for IBS
- City Option for Garbage Hauler Billing and Customer Service
- Realize Efficiencies from Existing Hauler Billing Systems



Next Steps

Fall 2010 - HHW Construction Agreement to Council

Late 2010 - IBS Technology Strategy to Council

Late 2010 - Recycle Plus Proposition 218 Rate Payer Noticing Process

Dec 2010 - Evergreen Contract Options to T&E

Dec 2010 - Neighborhood Cleanup Options to T&E

