



Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Leslye Krutko

SUBJECT: SEE BELOW

DATE: February 16, 2010

Approved

Date

2-19-10

COUNCIL DISTRICT: City-wide
SNI AREA: NA

SUBJECT: APPROVAL OF FUNDING FOR THE CONTINUED OPERATION OF THE TWO ONE-STOP HOMELESSNESS PREVENTION CENTERS

RECOMMENDATION

It is recommended that the City Council adopt a resolution:

- a) Approving a grant of up to \$100,000 to EHC (EHC) Lifebuilders for staffing, client assistance, and other administrative and overhead costs at the One-Stop Homeless Prevention and Service Center (One-Stop Center) located at the Boccardo Reception Center, 2011 Little Orchard St., San José.
- b) Approving a grant of up to \$191,000 to InnVision (InnVision) the Way Home for staffing and operating costs at the One-Stop Homeless Prevention and Service Center (One-Stop Center) located at the Georgia Travis Center, 297 Commercial St., San José.
- c) Authorizing the Director of Housing to negotiate and execute all necessary documents.

OUTCOME

The two One-Stop Centers are initiatives of Destination: Home, a collaboration of private and public partners with the common goal of ending homelessness in Santa Clara County. Over the last year, by co-locating services offered at each site, the One-Stop Centers have proven to be valuable vehicles in preventing and ending homelessness. Approval of the funding recommendations would allow homeless and at-risk clients to continue benefiting from the co-location of services while a long-term funding source for the One-Stops Centers is established.

BACKGROUND

In 2007, the Blue Ribbon Commission, co-chaired by San José Mayor Reed and Santa Clara County Supervisor Gage, was created to provide a top-flight community leadership group to

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provide direction and support for a comprehensive approach to ending chronic homelessness in ten years. In 2008, Destination: Home was created to facilitate the implementation of the BRC's recommendations, including the opening of the One-Stop Homelessness Prevention Centers.

In the fall of 2008, Destination: Home facilitated the opening of two One-Stop Centers— the first targeted to long-term chronic homeless adults at EHC's Boccardo Reception Center, and the second at InnVision's Georgia Travis Center targeted towards homeless families and adults who are at-risk of becoming homeless or have only been homeless for a short period of time. In its recommendations, the BRC recommended the creation of a single One-Stop Center. However, after further analysis, Destination: Home determined that the needs of the two broad categories of homeless residents are disparate enough to warrant separate centers to ensure both client comfort and appropriate service offerings. The sites for the One-Stop Centers were selected because of their familiarity to the area's homeless and at-risk residents, the breadth of services already being offered, and their physical capacity for additional service providers and clients.

Over the past year the One-Stops have proven to be valuable additions to the system of services offered to homeless and at-risk residents. In addition to the programs previously housed at the two locations, each One-Stop has added a variety of services to assist their clients including needs assessments, short- and medium-term housing assistance with case management, County benefits advocates, employment assistance, enhanced medical services, and case management. However, the innovative approach that each One-Stop offers is not in any individual service, but rather in the coordinated manner in which the services are offered. Combined, over the last year the two One-Stops served over 8,000 clients, including over 3,000 homeless or at-risk residents who received rental assistance; 346 chronically homeless households were housed; and over 38 households gained access to the Supplemental Security Income (SSI) benefits for which they are qualified.

ANALYSIS

To prevent any delays in Destination: Home's progress towards ending homelessness, continued support of the One-Stop Centers is needed while a long term funding source is being identified. The following funding recommendations would allow the One-Stop Centers to continue serving homeless and at-risk residents without interruption:

- 1) One-Stop Center at the Boccardo Reception Center: It is recommended that \$100,000 from the Housing Trust Fund be granted to EHC for costs related to the One-Stop including 1) personnel costs to retain the One Stop Program Manager including salary, benefits, and training; 2) a Barrier Elimination Fund to use for small items such as California IDs, credit checks, and application fees that can become barriers to getting homeless clients housed; and 3) related overhead and administrative costs.
- 2) One-Stop Center at the Georgia Travis Center (GTC): It is recommended that \$191,000 be granted to InnVision for personnel and overhead costs related to the on-going

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administration of the One-Stop including the salaries of the program manager and assessment specialist and related administrative and operational costs.

EVALUATION AND FOLLOW-UP

The Destination: Home initiatives will be monitored closely to ensure that regular progress is being made towards the goal of ending homelessness. More specifically, the individual initiatives will be evaluated using performance measures with data collected via the Homeless Management Information System (HMIS) that indicate if homeless clients become and remain housed, gain access to government benefits, and obtain other services as appropriate. In addition, the impact the initiatives have on reducing the number of homeless individuals will be tracked via the homeless count done every two years and the utilization of services documented in HMIS.

PUBLIC OUTREACH

This memo will be posted to the City Council Agenda via the City's website; however, the recommended action is under \$1 million and therefore will not require the additional notifications as shown below.

- Criterion 1:** Requires Council action on the use of public funds equal to \$1 million or greater.
(Required: Website Posting)
- Criterion 2:** Adoption of a new or revised policy that may have implications for public health, safety, quality of life, or financial/economic vitality of the City. (Required: E-mail and Website Posting)
- Criterion 3:** Consideration of proposed changes to service delivery, programs, staffing that may have impacts to community services and have been identified by staff, Council or a Community group that requires special outreach. (Required: E-mail, Website Posting, Community Meetings, Notice in appropriate newspapers)

COORDINATION

This report has been prepared in coordination with the Office of the City Attorney.

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FISCAL/POLICY ALIGNMENT

Funding for this proposal is consistent with the Council approved Budget Strategy memo adopted on February 4, 2003; with the 10-Year Homeless Strategy to End Chronic Homelessness, approved by the City Council on September 9, 2003; and with the Final Report on the Blue Ribbon Commission on Homelessness, approved by the City Council on March 11, 2008.

COST SUMMARY/IMPLICATIONS

There are no fiscal impacts to the City arising from this proposal. Funding is from the Housing Trust Fund (Fund 440). Attachment A provides budget details for the recommended actions.

Total Recommended Funding	
One-Stop Center at the Boccardo Reception Center	\$100,000
One-Stop Center at the Georgia Travis Center	\$191,000
Total	\$ 291,000

BUDGET REFERENCE

Fund #	Appn #	Appn. Name	Total Appn	Amt. for Contract	Budget Page	Budget Action (Date, Ord. No.)
440	2453	Housing and Homeless Projects	\$2,300,000	\$291,000	XI-47	28593 6/23/09

CEQA

N/A (Not a project)


LESLYE KRUTKO
Director of Housing

For questions please contact Leslye Krutko, Director of Housing, 535-3851.

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Attachment A

Budget Details

One-Stop Center at the Boccardo Reception Center	
Personnel	\$ 47,525
Barrier Elimination Fund	\$ 8,000
Overhead and Administrative Expenses	\$44,282
Total	\$99,807

One-Stop Center at the Georgia Travis Center	
Personnel	\$176,500
Overhead and Administrative Expenses	\$ 14,400
Total	\$190,900

Total Recommended Funding	
One-Stop Center at the Boccardo Reception Center	\$ 99,807
One-Stop Center at the Georgia Travis Center	\$190,900
Total	\$290,707