



COUNCIL AGENDA: 02-23-10  
ITEM: 2.18

# Memorandum

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**TO:** HONORABLE MAYOR AND  
CITY COUNCIL

**FROM:** Lee Price, MMC  
City Clerk 

**SUBJECT: SILICON VALLEY WORKFORCE  
INVESTMENT NETWORK  
BOARD APPOINTMENT**

**DATE:** 02-11-10

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## RECOMMENDATION

As referred by the Rules and Open Government Committee on February 10, 2010 and outlined in the attached memo previously submitted to the Rules and Open Government Committee, approve the appointment of Glen Ledet, Customer Service/Contract Compliance/ Public Outreach Manager for California Waste Solutions, San José to serve as a private sector representative on the Silicon Valley Workforce Investment Network Board of Directors.



# Memorandum

TO: Rules and Open Government  
Committee

FROM: Mayor Chuck Reed

SUBJECT: Silicon Valley Workforce  
Investment Network Board  
Nomination

DATE: February 3, 2010

APPROVED: *Chuck Reed*

DATE: *2/3/10*

## RECOMMENDATION

Approve the appointment of Glen Ledet, Customer Service/ Contract Compliance/ Public Outreach manager for California Waste Solutions, San Jose to serve as a private sector representative on the SVWIN Board of Directors as required by law.

## BACKGROUND

The Mayor of the City of San José, as Chief Local Elected Official (CLEO) under the Workforce Investment Act, is responsible for establishing the membership and structure of the Local Workforce Investment Board (WIB) for San José and southern Santa Clara County. The WIB, known as the Silicon Valley Workforce Investment Network (SVWIN) Board of Directors, shall consist of 45 members appointed by the CLEO, such that a majority of the local board membership are representatives of business and private industries.

Currently, the SVWIN WIB membership roster has 41 Board Members: 16 public Sector and 25 business/ private industry representatives.

Attachment

## Glenn Ledet

Has held several management rolls for 12 years within several industries most notably Transportation, Parking Solutions and most recently in the Waste Industry. Glenn joined the CWS team in January 2007. Being a native to the Bay Area assist in his ability to work with and understand the unique demands and needs of his local customers. During his career, Glenn has had the pleasure to work with various private, public and governmental agencies. In addition Glenn served his country in the U.S. Army for 8 years most of which was spent as a Non-Commissioned Officer. Aside from his professional career Glenn has been a managing partner in several restaurant ventures located in San Francisco. Glenn resides in Redwood City with his Wife and Daughter who attends college.

2007 – Present – Customer Service/Contract Compliance/Public Outreach Manager, California Waste Solutions, Oakland & San Jose. Responsible for the management of Customer Service Call Centers. Monthly/Quarterly reporting to City Agencies and Insure contract compliance from various departments. Public outreach to community to teach and promote the importance and understanding of recycling and great living.

2003-2006 General Manager/Director, Parking Company of America. Responsible for parking and transportation operations for accounts in excess of 5 million dollars annually. Insured customer service levels were evaluated and maintained above industry standards.

2001-2006 Managing Partner/General Manger

Lazeez Restaurant and Bar

Farmer Brown Restaurant and Bar

Kelly's Mission Rock

Created concepts, developed teams, invested and established three businesses within the City of San Francisco. Insured that all operations were running smoothly. Able to insure financial stability within one year of operations for each venture.

1999-2003 Customer Service/Teledata/Control Group Manager, Automatic Data Processing (ADP). Responsible for a client base of over 15 thousand small businesses. Managed quarterly and year-end tax processes. Introduced World Class Customer Service Model.

2005-2006 Founding member and served as CFO for San Francisco Soul Food Co-Op

2003-2006 Served on the planning committee for San Francisco Fillmore Jazz Festival

2000-2002 Worked with California Volunteers in Parole to plan and implement annual Rafting expedition.

2006 Hosted the local Chapter Black Teachers Association Luncheon in San Francisco

2005 Hosted Annual Jazz Dinner for the Bay Area Chapter Black MBAs

Currently working on Masters Degree