

San Jose Neighborhood Associations' PRIORITY SETTING SESSION

MISSION STATEMENT

The City of San Jose provides quality public services, facilities and opportunities that create, sustain and enhance a safe, livable and vibrant community for its diverse residents, businesses and visitors.

CORE VALUES

not in priority order

The City of San Jose values . . .

♦ **INTEGRITY**

Uphold the highest work ethic - Be open, honest and accountable - Demonstrate fiscal responsibility

♦ **INNOVATION**

Challenge boundaries - Make tough decisions - Build on successes and failures - Encourage creativity

♦ **EXCELLENCE**

Focus on all customers - Provide outstanding service - Support professional development - Promote continuous improvement

♦ **COLLABORATION**

Foster teamwork - Support partnerships - Promote cooperation and win-win solutions - Communicate openly and positively - Listen

♦ **RESPECT**

Treat everyone fairly - Honor diverse views and backgrounds - Empower people to do their best - Protect the environment

♦ **CELEBRATION**

Recognize accomplishments - Create an enjoyable workplace - Reward excellence - Balance family and work

THREE-YEAR GOALS

2007-2010 . not in priority order

- **Maintain our status as the safest big city in America**
- **Eliminate the structural budget deficit**
- **Reduce deferred maintenance and the infrastructure backlog and develop a strategy to improve the infrastructure**
- **Increase economic vitality**
- **Provide full funding for parks, pools, community centers and libraries, including maintenance, operation and development**