



# Memorandum

**TO:** HONORABLE MAYOR AND  
CITY COUNCIL

**FROM:** ROBERT L. DAVIS

**SUBJECT:** Electronic Citation Presentation

**DATE:** October 30, 2008

Approved

*Seana Aha*

Date

*10/31/08*

The San José Police Department's Systems Development Unit completed a one year pilot project for Electronic Citation Devices that was implemented in July of 2007.

This informational presentation will be on the accomplishments of the pilot, current status, and where the Department sees this program moving forward.

Please see attached Power Point slide presentation.

*for A/C Kant*  
ROBERT L. DAVIS  
Chief of Police

# Electronic Citation Update (E-Cites)



Bureau of Technical Services  
Systems Development Unit  
Deputy Chief Christopher Moore  
Captain Diane Urban



# Electronic Citation Project Goals

- Increase time spent on traffic enforcement, education and prevention activities through improved traffic citation, collision and DUI reporting methods
- Increase the efficient delivery of traffic services and advance the problem solving capability of the project stakeholder through the timely identification, analysis, and mitigation of critical collision locations
- Reduce police officer and clerical staff time in data reporting and entering
- Reduce reporting and clerical errors thereby providing more efficient use of police and traffic court resources

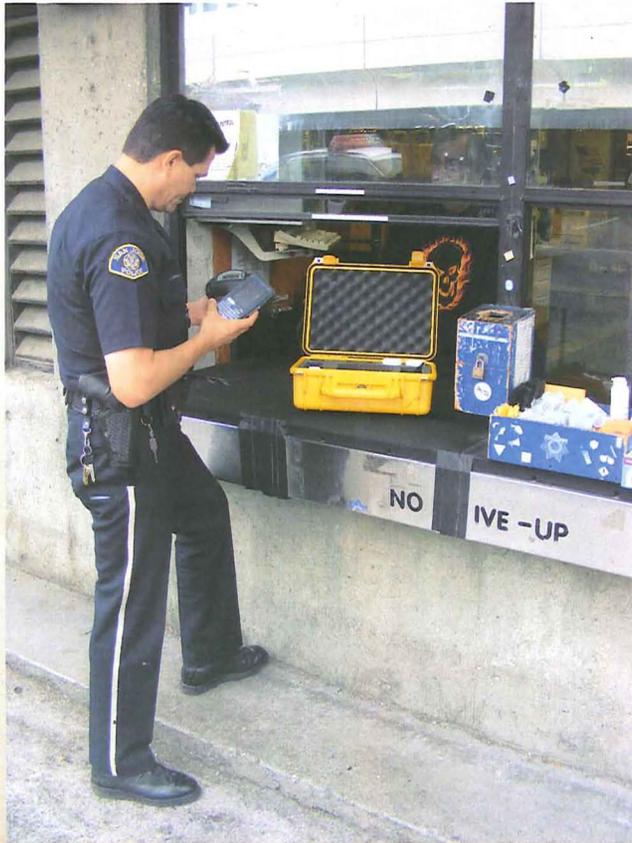


# Electronic Citation History

- Annually the Police Department issues approximately 100,000 citations comprising over two-thirds of all citations issued in Santa Clara County
- The Department's citation error rate was at 45% prior to the E-Cite deployment
- In August 2006, 3i Infotech Incorporated was selected and approved by the City Council as the Department's E-Cite vendor
- On July 30, 2007, the first Electronic Citation device was issued marking the official deployment of the E-Cite project
- The first year of deployment, from July 2007 to June 2008, approximately 35,000 electronic citations were written (*3i Infotech, 2008*)



# Electronic Citation Deployment



135 Electronic Citation Devices are available for patrol officers to check out at Central Supply



# Electronic Citation Deployment

52 Electronic Citation Devices are deployed in the Special Operations Division: 48 in the Traffic Enforcement Unit and 4 in the Metro Unit



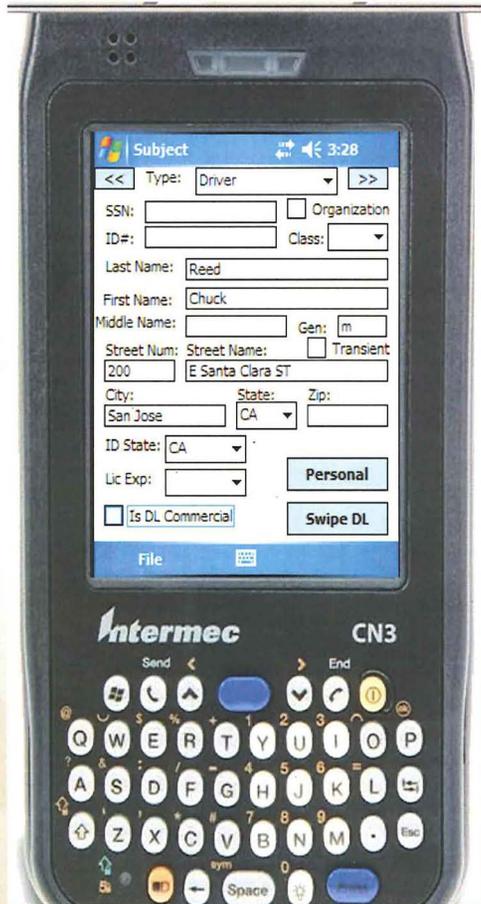
# Electronic Citation Deployment



The Systems Development Unit is the principle manager of the project's deployment to ensure the operational effectiveness and contractual maintenance agreement with 3i Infotech. Additional support is provided by 3i Infotech.



# Electronic Citation Enhancements



- Quicker Data Retrieval
- Investigative Queries
- Data Mining Capabilities
- Human Error Reduction



# Electronic Citation Successes

- The San Jose Police Department is the first law enforcement agency in Santa Clara County to deploy an electronic citation solution.
- The cost effectiveness significantly reduces the number of staffing hours for the county court clerks.
- Significantly reduced the citation submittal error rate from 45% to .5 %
- Provides investigative enhancements for quick data retrieval.
- Reduces time spent on writing citations and allows for more free patrol time.



# Road Ahead

- **Expand E-Cite Deployment Department Wide.**
- **Change Management.**
- **County Wide Deployment.**
- **Finalize Connectivity to Criminal Courts.**





# Questions