
1 **SECTION 2 BACKGROUND INFORMATION**

2 **2.1 INTRODUCTION**

3 The purpose of this Section of the RFP documents is to familiarize prospective Proposers with
4 the City, its current solid waste services, and to provide information not included in other
5 Sections of this document.

6 Terms that are capitalized in this RFP are specifically defined in the Service Agreements
7 ("Agreements") located in Sections 6 and 7 of this RFP and the meaning of such terms is solely
8 as defined therein.

9 ***The data contained in this Section is for informational purposes only. The City makes no***
10 ***warranty as to the accuracy of this information and disclaims any responsibility for any***
11 ***such information that may subsequently be determined to be incomplete or inaccurate.***

12 **2.2 GENERAL INFORMATION**

13 San José's population is approximately 945,000, which ranks the City as the 10th largest in the
14 United States. Established in 1777, San José was California's first civilian settlement and today
15 is the cultural, financial, political, and high technology "Capital of Silicon Valley."

16 Several national publications have recognized the City's municipal government as one of the
17 best-managed in the country. There are approximately 6,300 employees in the organization.
18 The Environmental Services Department, which administers the solid waste program and a
19 range of other services, is one of the largest departments in the City.

20 **2.3 CURRENT SOLID WASTE MANAGEMENT PROGRAMS**

21 **2.3.1 CITY'S SOLID WASTE MANAGEMENT OBJECTIVES AND GOALS**

22 The stated solid waste reduction objective of the City of San José is to divert as much of the
23 municipal solid waste from disposal at landfills as is technically and economically feasible.
24 **Solid waste diversion is a high City priority.**

25 The goals of the City include the following:

- 26 ▪ Maximize recycling and minimize Residential Solid Waste;
- 27 ▪ Maximize collection and recycling of Yard Trimmings;
- 28 ▪ Improve Residential Street Sweeping Services;
- 29 ▪ Improve removal and maximize recycling of Large Items;
- 30 ▪ Maximize resident participation in recycling efforts;

- 31 ▪ Maximize the highest and best use of Recyclable Materials;
- 32 ▪ Minimize public health and occupational hazards as well as environmental
- 33 impacts related to solid waste management; and
- 34 ▪ Maximize consistency of services and minimize service rates Citywide.

35 **2.3.2 SOLID WASTE MANAGEMENT PROGRAMS**

36 On July 1, 1993, the City of San José started a “Pay-As-You-Throw” residential solid waste and
 37 recycling program called Recycle Plus which has become one of the largest integrated waste
 38 management programs in the country. City residents can recycle up to 80 percent of their solid
 39 waste stream in the comprehensive Recycle Plus curbside recyclables and Solid Waste
 40 Collection program, which serves approximately 203,000 single-family dwellings on a weekly
 41 basis and approximately 92,000 multi-family dwellings in approximately 3,200 complexes. In
 42 Fiscal Year 2004-05, the residential system handled more than 510,000 tons of Residential
 43 Solid Waste, Recyclable Materials, and Yard Trimmings. The largest percentage of the
 44 collected material is Residential Solid Waste (43% at 221,100 tons), followed by Yard Trimmings
 45 (29% at 146,700 tons), Recyclable Materials (24% at 124,100 tons), and MFD Compostables
 46 (4% at 18,700 tons). The Integrated Waste Management Division of the Environmental
 47 Services Department administers the Recycle Plus program.

48 The City contracts with private companies to provide collection, transportation, processing, and
 49 disposal of Residential Solid Waste and Recyclable Materials. Under the current Agreements,
 50 the City is divided into three (3) Service Districts for SFD (combined Solid Waste and Recycling
 51 Services), Yard Trimmings, and Residential Street Sweeping Services, and two (2) Citywide
 52 Service Districts for MFD services as set forth below:

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TABLE 2-1 CURRENT SERVICE DISTRICTS			
Service Type	District A	District B	District C
SFD Services	Norcal Waste Systems of San José	GreenTeam of San José	Norcal Waste Systems of San José
Yard Trimmings / Street Sweeping	GreenWaste Recovery	GreenWaste Recovery	Norcal Waste Systems of San José
MFD Services	GreenTeam of San José	GreenTeam of San José (District B/C)	
Landfill Disposal	International Disposal Corporation (Citywide)		

54 The City provides billing services for all Single-Family Dwelling units on a bimonthly basis. If
 55 single-family dwellings request additional services, such as cart exchanges or Large Item
 56 Collection, these charges are included in the next billing cycle. Contractors receive payment
 57 from the City approximately forty-five (45) days from the end of the month in which services
 58 were performed.

59 Other programs provided or sponsored by the City that may affect the quantity of Residential
 60 Solid Waste, Recyclable Materials and Yard Trimmings available for Collection include a source
 61 reduction and recycling public education program and a backyard composting program. The
 62 County of Santa Clara Household Hazardous Waste Program manages household hazardous
 63 waste for the City of San José.

64 **2.3.3 SERVICE DISTRICT INFORMATION**

65 Available Service District information for Districts A and C is summarized in Tables 2-2, 2-3, and
 66 2-4. The “Map” Section of the Appendices includes maps showing the current Service Districts
 67 by Service Type and Collection days.

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TABLE 2-2			
SUMMARY OF SERVICE DISTRICT ACCOUNT INFORMATION			
(As of December 16, 2005)			
1. SFD Services - Garbage	District A		District C
# of 20 gallon service recipients	2,221		1,617
# of 32 gallon service recipients	74,984		54,617
# of 64 gallon service recipients	11,677		9,320
# of 96 gallon service recipients	1,138		9,33
# of 128 gallon service recipients	48		8
# of 128+ gallon service recipients	6		2
Average # of on-premise service recipients (monthly)	134		15
Average # of disability service recipients that receive free service (monthly)	64		57
Average # damaged carts reported/month	367		300

TABLE 2-2			
SUMMARY OF SERVICE DISTRICT ACCOUNT INFORMATION			
(As of December 16, 2005)			
2. SFD Services - Recycling	District A		District C
# of 32 gallon service recipients	6,557		4,389
# of 64 gallon service recipients	10,119		8,212
# of 96 gallon service recipients	72,880		54,111
Average # of disability service recipients that receive free service (monthly)	64		57
Average # damaged carts reported/month	367		300
Average # damaged carts reported/month	337		197
3. Yard Trimmings & Street Sweeping Services			District C
# of 32 gallon service recipients			1,809
# of 64 gallon service recipients			6,465
# of 96 gallon service recipients			9,893
Average # damaged carts reported/month			46

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The City's Planning Department estimates that 750 new single-family homes will be added Citywide annually in 2007 and beyond.

TABLE 2-3			
SUMMARY OF SERVICE DISTRICT COLLECTIONS			
(Fiscal Year 2004-2005, July 1, 2004 – June 30, 2005)			
1. SFD Services	District A		District C
FY 2004-05 garbage tonnage collected	80,982		53,656
FY 2004-05 recyclables tonnage collected	45,156		36,684
FY 2004-05 recyclables residue tonnage reported	9,001		6,895
Average # oil container collections/month	12,834		7,796
Average # oil filter container collections/month	2,230		1,788
Average # large item collections/month	572		579

TABLE 2-3 SUMMARY OF SERVICE DISTRICT COLLECTIONS (Fiscal Year 2004-2005, July 1, 2004 – June 30, 2005)		
2. Yard Trimmings & Street Sweeping Services		District C
FY 2004-05 yard trimmings tonnage collected		51,575
FY 2004-05 yard trimmings residue tonnage reported		461
FY 2004-05 street sweeping residue tonnage collected		1,954
Average street sweeping curb miles/month		1,147

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TABLE 2-4 SUMMARY OF CART EXCHANGES AND TAGGED GARBAGE (Calendar Year 2005)			
1. SFD Services - Garbage	District A		District C
Cart Exchanges	3,030		2,156
Tagged Garbage Bags	920		1,200
2. SFD Services - Recycling			
Cart Exchanges	966		730
3. Yard Trimmings & Street Sweeping Services			District C
Cart Exchanges			119

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75 **2.3.4 AVAILABLE DISPOSAL CAPACITY**

76 The City contracts with International Disposal Corporation (“IDC”), a wholly-owned subsidiary of
 77 Browning-Ferris Industries, for Residential Solid Waste disposal at the Newby Island Landfill.
 78 The term of the Disposal Agreement expires on June 30, 2020. The successful Proposers will
 79 be directed to the City’s designated Disposal Facility and will be guaranteed a Contractor
 80 Disposal Allocation (“CDA”) amount sufficient to landfill all Residential Solid Waste Collected
 81 from SFD Service Units only, at no cost to the Contractor. CDA will be provided only for SFD
 82 solid waste disposal, and Street Sweeping disposal. **CDA will not be provided for Recyclable**
 83 **Materials, Large Items or Yard Trimmings collected under the terms of the Service**
 84 **Agreements including processing residue.**

85 **2.3.5 INTENT**

86 The City's intent and the requirements of this RFP document are to continue to provide its
87 citizens with the appropriate level of service, at the best price and with the highest quality of
88 service.

89 The specifications contained within this RFP document are designed to establish an effective,
90 efficient, uniform and safe system of collection services that provides for the following intended
91 purposes:

- 92 ▪ Establish and maintain a continuous and uniform level of collection services in order
93 to assure protection of the health, safety and welfare of the community.
- 94 ▪ Provide collection services in a coordinated manner, through a routing system that
95 will improve current collection services while minimizing impacts to service rates.
- 96 ▪ Ensure that recycled material is processed in a manner that provides for the highest
97 and best use.

98 To this end, the City has tried to provide as much information as possible to all prospective
99 Proposers in order to allow them to compute fair and reasonable rate quotes. However, it is the
100 sole responsibility of the Proposer to conduct their own due diligence and calculate and be
101 responsible for the prices quoted in the applicable set of Cost Proposal Forms.